FREQUENTLY ASKED ROLL-OFF QUESTIONS

Q-What kind of material can I dispose of?

A-We accept general construction and demolition debris-just about everything that comes from a construction or remodeling project. We can also haul broken concrete, asphalt, masonry products, tree limbs and land clearing debris. We are not able to accept residential waste, mattresses, tires, hazardous materials, chemicals and any loose liquids.

Q-How will I know if I exceed the 10-ton weight limit?

A-Usually, if you are disposing of construction or remodeling material, you will not exceed the weight limit once the container has been loaded. However, if you are disposing of heavy materials such as concrete, asphalt, brick and block or dirt, the following rule of thumb applies: 10 yard container-fill roughly 6" from the top; 20 yard container-fill 2/3 full or less; 30 yard-should only be used for general building materials (no heavy items).

Q-How will I know if a roll-off container will fit on my project site or home?

A-We typically need an entrance or driveway that is 10' wide to accommodate the truck. We also need approximately 50' of room for the driver to maneuver in. It is important to consider overhead power lines, low hanging branches and things that might prevent the driver from being able to raise the truck boom to full height in order to roll the container off and into place. If you aren't sure, call us and we will look at your site and make recommendations for placement!

Q-How do I prepare my site for delivery?

A-If you want a container placed on a concrete or asphalt driveway, please have plywood or some other form of protection available for our driver to set the container wheels on when making the delivery. Also, we make the assumption that the driveway will accept the weight of our truck plus a loaded container. If you want the container placed off a hard-surfaced area, please understand our trucks are heavy and can cause ruts or other damage to soft ground and grass. Please consider and mark the locations of irrigation sprinkler heads, water meters, utility tie-ins, underground storage tanks etc.

Q-How do I schedule a delivery and make payment?

A-Please call 804 222 3500 and ask for roll-off dispatch. Our dispatchers will walk you through the process and set up your order. You can pay over the phone with a credit card or when the delivery is made in person with cash or a check.

Q-What is the typical lead time needed for a new delivery?

A-Normally, we need 2-3 days' notice on new deliveries. Once the container is on your site, we can usually dump and return it or final it within 24 hours of a call.